RETURNING ITEMS - INSTRUCTIONS:

A. Fill in box 1 and 1 A if you would like a refund/exchange ordered item (s).
B. Fill in box 2 if you received an incorrect item.
C. Enclose filled form with the items you are returning back to us. Please allow 5 working days from receipt of a return for us to process the refund/exchange.
D. Fill box 3 if you would like a refund ordered item (s) and money.
E. Fill exchange delivery address form.
F. Use the pre-printed label on your delivery note for your returns parcel . PLEASE NOTE – THIS IS NOT A FREE SHIPMENT LABEL.

1) I WOULD LIKE A REFUND OR EXCHANGE FOR THE FOLLOWING:

ORDER NO	PRODUCT NAME	COLOR	QTY	SIZE	REFUND or EXCHANGE REASON

REASON CODES: 1. TOO BIG 2. TOO SMALL 3. TOO LONG 4. TOO SHORT 5. NOT AS EXPECTED 6. ITEM FAULTY

1A) I WOULD LIKE TO EXCHANGE FOR FOLLOWING:

REPLACEMENT SIZE	REPLACEMENT COLOR	REPLACEMENT MODEL	REFUND (IF YES, PLEASE CONFIRM WITH "X"

Please note: we are only able to exchange items where a different size/color of the same item is requested. If you require a different item you will need to place a new order online and return the original item for a refund.

2) I HAVE RECEIVED AN INCORRECT ITEM:

ORDER NO	PRODUCT ORDER	PRODUCT RECEIVED	QTY	REFUND	REPLACEMENT

3.) I WOULD LIKE TO PLEASE REFUND ORDER AMOUNT FOR FOLLOWING ACCOUNT NO:

BANK NAME:

SWIFT:

ACCOUNT NO:

EXCHANGE DELIVERY ADDRESS: (PLEASE ENSURE THIS IS ADDED TO YOUR OLIMP LIVE AND FIGHT ACCOUNT)
NAME:
ADDRESS:
PHONE:
E-MAIL:

This returns policy does not affect your statutory rights. Please ensure you return the goods in their original condition within 15 days of them arriving with you. The returned goods are your responsibility until they are delivered to our returns department. For your protection, we recommend you use a UPS delivery service.
For future information please contact : contact@liveandfight.com or OLIMP LIVE & FIGHT Helpline +48 14 680 98 16 (Monday – Friday 8,00- 4pm)